Job Description
Department: Programs Department
Job Title : Psychosocial, mental health and protection consultant
Location: Gaza Strip
Direct Supervisor: Noor-orphans care program manager

Tasks and responsibilities

- Ensure that PSS/MHPSS/CP activities are implemented in line with relevant international standards.
- Provide ongoing technical support to PSS/MHPSS/CP projects to ensure alignment with expected quality, safeguarding, and accountability standards.
- Provide continuous capacity building, mentoring, coaching, and on-the-job supervision to staff and partners across a wide range of PSS/MHPSS/CP approaches and curricula.
- Conduct and/or lead assessments and contextual analyses to identify PSS/MHPSS/CP needs, gaps, risks, and opportunities for intervention.
- Support the development of scopes of work, project deliverables, indicators, targets, and monitoring frameworks in collaboration with program management, MEAL, and quality and accountability teams.
- Conduct regular field and monitoring visits and ensure consistent application of PSS/MHPSS/CP standards across all projects.
- Develop and/or review policies, standard operating procedures (SOPs), technical guidelines, tools, fact sheets, and other PSS/MHPSS/CP related documentation.
- Ensure appropriate documentation, reporting, and knowledge sharing of all PSS/MHPSS/CP initiatives, best practices, and lessons learned.
- Ensure the quality and effectiveness of interventions through regular evaluation of outcomes and impact, and recommend programmatic improvements based on findings
- Work closely with the Communication and Advocacy Specialist to support the development of communication, advocacy, visibility, and learning materials, including case studies and success stories.
- Coordination with Task force and Stakeholders.
- Represent Taawon at relevant local-level cluster meetings, network with other NGOs and stakeholders working on PSS/MHPSS/CP.
- Promote capacity building and best practices among key stakeholders and program partners.

Safeguarding Policy – Safety and Security

- Ensure implementation of policies on child safeguarding, child protection, PSEA, Code of Conduct, and fraud prevention in operations.

- Gathers all necessary professional information to inform decision-making, ensure accuracy, and contribute to the project's overall success.

Required Skills, Knowledge, and Experience

- Advanced degree in Counselling Psychology, Mental Health, or related field.
- Minimum of 6 years of progressively responsible professional experience in a similar capacity
- Proven hands-on practical experience in structured PSS/MHPSS/CP intervention packages
- Experience in integrating PSS/MHPSS/CP dimensions in thematic programming (Child Protection, Education, Nutrition and/or Humanitarian aids.
- Sound knowledge of IASC MHPSS guidelines, Action plan, IASC MHPSS M&E Framework, human rights, and protection in humanitarian contexts.
- Excellent English and Arabic writing and editing skills with the ability to produce high-quality proposals, reports, and external communication materials.
- Proven experience providing PSS/MHPSS/CP technical support and consultation to staff, NGOs, and community-based organizations (CBOs).
- Extensive experience integrating PSS/MHPSS/CP principles into broader thematic programming, including Education, and Health, and humanitarian aids.
- Strong skills in program design, development, monitoring, and evaluation of PSS/MHPSS/CP interventions.
- Excellent research, analytical, and communication skills with attention to detail and accuracy.
- Ability to work effectively under pressure and meet tight deadlines while maintaining high-quality outputs.
- Strong organizational skills with a high degree of professionalism, and integrity.
- Proficiency in MS Office (Word, Excel, PowerPoint)
- Strong ability in quantitative and qualitative analysis.